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PATENT

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KWS
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the U.S. Application of

Daniel SCHUTZER

Group Art Unit: 2172

U.S. Serial No.: 09/409,748

Examiner: Pham, H.

Filed: October 1, 1999

For: SYSTEM AND METHOD OF USING E-MAIL CENTERED INTERNET
INTERACTION

Commissioner for Patents
U.S. Patent and Trademark Office
2011 South Clark Place
Customer Window, **Mail Stop Non-Fee Amendment**
Crystal Plaza Two, Lobby, Room 1B03
Arlington, VA 22202

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Technology Center 2100

AMENDMENT

Sir:

Responsive to the Office Action from the Patent Office (PTO) mailed January 2, 2003,
please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this
paper.